

Printers Co.

589 Hometown Rd
Mine, NY 85928
(800) 584-8691

February 22, 2006

Mr. Hank Wider
Equipment Inc.
851 45th Street
Mine, NY 85927

Dear Mr. Wider,

My name is Beth Horveath and my company has recently purchased a new printing machine (model #: J5874P) from your Albany store. My company, as well as myself, did a lot of research before purchasing a printing machine. We decided to choose your model because of the great feedback you received from your customers as well as for the great warranty offered.

Since we have purchased the machine we have been having difficulties with its ability to print properly. I have kept all of the paperwork for the machine so I hope that the warranty is accepted.

I would appreciate it if you would send someone out here to look at the machine to see if it can be fixed. You may contact me by phone or email Monday – Friday 8am – 4pm.

Sincerely,

Beth Horveath
Purchasing Department
Bhorv1@printers.net
(800) 584-8691
(815) 554-8136 -fax