

CARMEN R. GASS

PO Box 934
State College, PA 16804
(803) 238-5851
crg177@psu.edu

EDUCATION

- ABD, Adult Education, Pennsylvania State University
- 2006 M.Div., Academic Ministries, Columbia International University
- 1997 M.A., Higher Education Administration-Student Development, University of Michigan
- 1996 B.A., Educational Studies and African & African American Studies, Washington University

MINISTRY EXPERIENCE

- 2014 **Leadership Team, Life Recovery Ministry** – Calvary Baptist Church, State College, PA
- 2014 **Co-facilitator, Alpha Course** – Calvary Baptist Church, State College, PA
- 2009 -2011 **Co-facilitator, Lifegroup** – State College Evangelical Free Church, State College, PA
- 2005-2006 **Co-Instructor, Women’s Sunday School** – Shandon Baptist Church, Columbia, SC
- 1996 Campus Crusade Panama City Beach Summer Project

TEACHING EXPERIENCE

- 2012 **Facilitator** - Pennsylvania State University – Outreach & Continuing Education, Adult Learners in Higher Education Professional Development Workshop Series, Summer & Fall 2012.
- 2012 **Teaching Assistant** – Pennsylvania State University – World Campus, Introduction to Adult Education, Summer 2012.
- 2012 **Co-facilitator** - Pennsylvania State University – Outreach & Continuing Education, Adult Learners in Higher Education Professional Development Workshop Series, Spring 2012. In collaboration with PSU retiree, facilitated a hybrid professional development course to faculty and staff.
- 2010 **Co-instructor** – Pennsylvania State University – World Campus, Introduction to Adult Education, Spring 2010. In collaboration with faculty and another student, taught an online course to students and professionals new to adult education.

OTHER PROFESSIONAL EXPERIENCE

- 2013 **Instructional Design Intern**, Pennsylvania State Clearinghouse for Military Family Readiness Design and revise Yellow Ribbon Project classes
- 2008-2011 **Graduate Assistant**, Pennsylvania State University, Learning and Performance Systems
Assist with instruction of online courses
Assist faculty with research
Coordinate program brown bags
Complete assigned administrative tasks

- 2007-2008 **Resident Student Learning Coordinator**, University Housing, University of South Carolina
Coordinated the development, assessment, and expansion of residential learning communities
Researched best practices and developed and implemented new academic initiatives in campus housing
Collaborated and served as a liaison between University Housing and faculty/campus partners
Served on Housing and University committees as assigned
- 2005-2007 **Coordinator of Student Services**, Registrar's Office, University of South Carolina
Managed student services area and its functions
Ensured that excellent customer services was provided to clients
Ensured adequate coverage during lunch hours and absences
Researched and resolved problems associated with student services
- 2002-2005 **Evening Service Office Coordinator**, University Housing, University of South Carolina
Served as primary contact person for Housing after business hours
Monitored residence hall safety/security programs by monitoring card access systems
Communicated frequently with contracted security personnel and provided direction as needed
Responded to emergency/safety situations by informing and dispatching emergency personnel
- 2002 **Supervisor for Summer Housing and Conferences**, Columbia International University
Managed campus residences and oversaw residential services for 1,000 campus guests
Coordinated adult, youth, and graduate conferences and events
Supervised summer residence hall staff
Managed building maintenance
- 2001-2002 **Director**, Monticello Homework Center
Provided safe, quiet atmosphere for children to complete homework
Provided academic assistance, emotional support, and discipline
Scheduled and directed tutors from area colleges
- 1998 - 2000 **Residence Coordinator**, Columbia College
Managed undergraduate residence hall and maintained quality living/learning environment
Developed and promoted residence life programs for students
Provided staff supervision, counseling, advisement, and educational discipline
Trained residential advisors in residence hall management
Promoted and maintained contact between students and staff
Created residence coordinator manual

PRESENTATIONS

Gass, C. October, 2011. Success in graduate school: What matters most. Puksar-Holmes Scholars' Brown Bag Series, Pennsylvania State University

Gass, C. et al. February, 2011. Is teaching what we know enough? Achievement Conference, Pennsylvania State University

Gass, C. November, 2010. What!? I have to Teach An Older Adult? Puksar-Holmes Scholars' Brown Bag Series, Pennsylvania State University

Gass, C. et al. January, 2010. We are Holmes Penn State, Holmes Partnership National Conference, Charleston, SC

Gass, C. January, 2010. Does University Engagement Really Matter? Puksar-Holmes Scholars' Brown Bag Series, Pennsylvania State University

Gass, C. & McGreevey, S. October, 2007. The Sophomore Year Initiative (TSI): Developing Residential Strategies to Help Second Year Students Succeed, Association of College and University Housing Officers International, Living and Learning Program Fall 2007 Conference

Gass, C. October 2007. Sophomores Then & Sophomores Now: A Literature Review of Two Monographs, South Carolina Housing Officers Association Fall 2007 Conference

SERVICE

2010 – 2011	Member, Academic Solutions to High Risk Drinking Committee, Pennsylvania State University
2010 – 2011	Member, Faculty Senate Student Life Committee (Graduate Representative) Pennsylvania State University
2010 – 2011	Member, Graduate Student Association, Pennsylvania State University
2010 – 2011	President, White Course Community Council for Advancement, Pennsylvania State University
2010	Moderator, 18 th Annual Ronald E. McNair Scholars Conference, State College, PA