### Designing and Pricing Certificates

Nima Haghpanah joint with Nageeb Ali, Xiao Lin, Ron Siegel

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#### Certification

Labor markets, Financial markets, Products

What certificates would an agent acquire and disclose?

How would a profit-maximizing certifier design and price certificates?

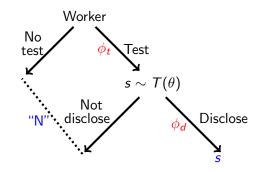
### A worker, a certifier, a competitive labor market

Ability  $\theta \sim U\{0,1\}$ 

unknown to all

A test-fee structure  $(T, \phi)$ :

- **1** Test  $T: \{0,1\} \rightarrow \Delta(S)$  WLOG  $E[\theta|s] = s$
- 2 Testing fee  $\phi_t$  Disclosure fee  $\phi_d$



Market observes s or "N" Market offers wage  $= E[\theta]$ 

### Profit-maximizing test-fee structures?

$$\sup_{\text{test-fee structure}} \sup_{\text{equilibria}} \operatorname{Profit} = \operatorname{Full surplus} E[\theta] = 0.5$$

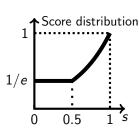
Fully reveal, 
$$\phi_t = 0.5, \phi_d = 0$$

► Another equilibrium: worker doesn't take test. Profit = 0

$$\sup_{\text{test-fee structure}} \inf_{\substack{\text{equilibria}}} \operatorname{Profit} = 0.5 \cdot (1 - 1/e) \approx 0.31$$

"Robustly optimal" test-fee structure:

- Is unique
- Zero testing fee
- Not fully revealing: continuum of scores



#### Related Work

#### Profit-maximizing certification:

- Lizzeri (1999). Informed worker, mandatory disclosure:
  - Signaling vs. voluntary disclosure
- ▶ DeMarzo, Kremer, Skrzypacz (2019). "favorable" selection

### Adversarial equilibrium selection in information/mechanism design:

Dworczak and Pavan (2020), Halac, Kremer, Winter (2020), Halac, Lipnowski, Rappoport (2020), ...

#### Information design and unit-elastic distributions:

- ▶ Roesler and Szentes (2017), Ortner and Chassang (2018), Condorelli and Szentes (2020), ...
  - Indifference condition vs. worst-equilibrium condition

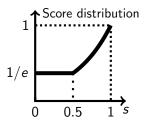
#### **Next**

Identify optimal test with  $\phi_t=0$  and  $\phi_d=0.5$ 

sup inf equilibria

Probability of disclosure

Exponential distribution maximizes inf Probability of disclosure equilibria



### Disclosure stage: threshold structure

Equilibrium threshold  $\tau$ :

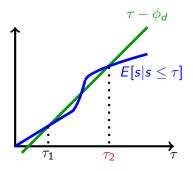
$$\tau - \phi_d = w_N = E[s|s \le \tau]$$

Worst equilibrium  $\tau$  is largest intersection:

$$\tau' - \phi_d \neq E[s|s \leq \tau'], \forall \tau' > \tau$$

Claim: Robustly optimal test-fee structure,

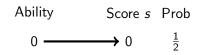
Worker participates with probability 1 in all equilibria

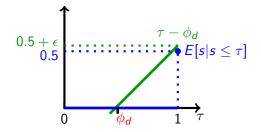


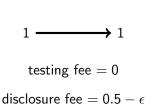
### Fully revealing test

Worst equilibrium threshold =  $\phi_d$ 

▶ Probability of disclosure = 0.5



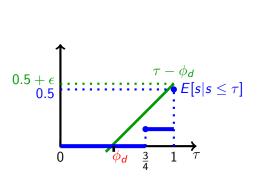


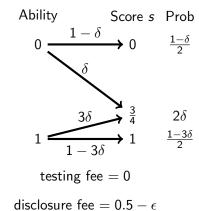


### Improvement by a noisy test

Worst equilibrium threshold =  $\phi_d$ 

▶ Probability of disclosure > 0.5





# "Robustly optimal" test subject to $\phi_t=$ 0, $\phi_d\simeq 0.5$

Worst equilibrium threshold =  $\phi_d$ 

▶ Probability of disclosure  $1 - 1/e \approx 0.63$ 

$$\phi_{d} = \frac{\int_{0}^{\tau} G(s)ds}{G(\tau)}$$

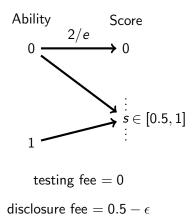
$$= \left(\frac{d}{d\tau} \left( \ln(\int_{0}^{\tau} G(s)ds) \right) \right)^{-1}$$

$$\Rightarrow G(\tau) = \frac{c}{\phi_{d}} e^{\tau/\phi_{d}}$$

$$0.5 + \epsilon$$

$$0.5$$

$$E[s|s \leq \tau]$$

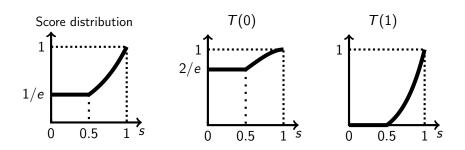


### Robustly optimal test-fee structure

#### Proposition

There is a unique robustly optimal test-fee structure. It consists of testing fee  $\phi_t^* = 0$ , disclosure fee  $\phi_d^* = 0.5$ , and test T below.

Continuum of scores even though abilities are binary.



# Arbitrary prior over $\theta \in [0,1]$ with mean $\mu$

### Proposition

Robustly optimal profit  $\leq (1-\mu)(1-e^{\frac{-\mu}{1-\mu}}) < \mu$ .

### Proposition

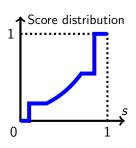
There exists a robustly optimal test-fee structure with a "step-exponential-step" score distribution.

#### Disclosure fee > 0

Contrast with "maximize value and extract via testing fee" intuition.

#### Testing fee?

- ► Positive for log-concave priors
- ► May be zero (e.g., for binary prior)



## Precluding no-testing equilibria

$$\mu < \underbrace{\int_0^1 \max\{\mu, s - \phi_d\}}_{\text{Option Value}} dG - \phi_t,$$

Rearranging:

$$\phi_t < \int_{\mu + \phi_d}^1 [s - (\mu + \phi_d)] dG, \tag{P}$$

#### Lemma

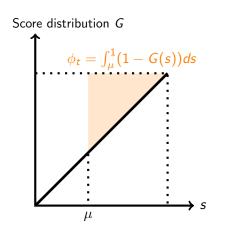
- If (P),  $\forall$  equilibria: worker takes test with probability 1
- ② If !(P),  $\exists$  equilibrium: worker takes test with probability 0

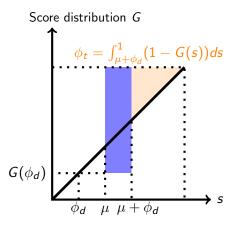
Proves earlier claim: Robustly optimal test-fee structure,

Worker participates with probability 1 in all equilibria

### Optimality of positive disclosure fee

profit = 
$$\frac{\phi_t}{\phi_t}$$
 profit =  $\frac{\phi_t}{\phi_d} + \frac{\phi_d}{\phi_d} (1 - G(\phi_d))$ 





#### Extensions

- Small amount of private information
  - ► Full surplus extraction remains impossible
  - ► Step-exponential-step distributions are approximately optimal
- Technological constraints: Certifier has a set of feasible tests
  - ► Assumption: feasible to garble a feasible test
  - Step-exponential-step is optimal
- Score-dependent disclosure fees
  - Allows for slightly higher profit, still not full surplus

